

Exit Questionnaire

Name:

Date:

Forwarding Address:

1. What improvements can be made to the property?
2. What improvements can be made to the property management service?

What aspect of our service did you enjoy the most?

What aspect of our service was poorest?

3. Please rank the following in order of important to you (with 1 being the most important)?

Security Mowing of gardens Air-conditioning Pets

Access to shops Access to cafés Access to university Other

4. What other features would the house benefit from having e.g. dishwasher, a/c, heater, other?

5. How do you rank the amount of rent paid? (*please tick one*)

High Right price Low

If not at the right price what amount do you believe is fair?

6. How did you find out about this rental?

7. What are your reasons for leaving?

Please feel free to add any other comments

Thank you. We greatly appreciate your feedback.